

New CMS call recording requirements got you in a panic?

FluentStream is fully equipped to handle all of the new CMS requirements going into effect October 1, 2022.

More info on what's changing:

The Centers for Medicare and Medicaid Services (CMS) is enacting changes that directly impact healthcare insurance vendors.

The new marketing guideline changes go into effect **October 1, 2022**, just in time to start the 2023 Annual Election Period for Medicare Advantage and Medicare Part D plans.

Two most notable CMS requirements:

- Call recording requirements which applies to all healthcare agents who enroll beneficiaries into new plans, regardless of if they are new or current clients
- Ø Disclaimer requirement

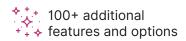
How FluentStream can help:

- + We offer a HIPAA & HITECH-compliant phone system
- + Automatic and on-demand call recording
- + Ability to pre-record disclaimers to be played before the start of each call
- + Secure storage of call recordings (1GB of storage free)!
- + Call forwarding to mobile phones
- + Ability to share patient information, including call recordings, across multiple locations

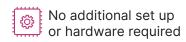
The Perfect Package for Healthcare Providers

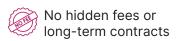














We are here to help. Let's talk.

Contact us for a free quote and to learn how FluentStream can help your business.

sales@fluentstream.com • 303-GO-CLOUD

